

Notice Regarding Unauthorized Access and Potential Information Leakage at a Consolidated Subsidiary

May 13, 2026 Zojirushi Corporation

Zojirushi Corporation (the "Company") announces that Zojirushi Taiwan Corporation ("Zojirushi Taiwan"), a consolidated subsidiary located in Taiwan, experienced a system failure on April 13, 2026, resulting from unauthorized third-party access (cyberattack).

Following a rigorous investigation conducted in collaboration with external cybersecurity experts, it was determined on May 11 that certain personal and confidential information managed by Zojirushi Taiwan may have been compromised and leaked externally.

1. Current Status and Response As of today, system recovery efforts have been completed. We are continuing a comprehensive investigation to identify the root cause and the full extent of the data breach with the ongoing support of specialized professionals. Furthermore, the Company has formally reported this incident to the relevant regulatory authorities and local law enforcement.

2. Impact on the Group We have confirmed that this incident has no impact on the systems or operations of the Company or any other domestic or overseas group companies.

3. Future Outlook We sincerely apologize for the significant concern and inconvenience this matter has caused to our customers, partners, and all stakeholders. The Company remains committed to implementing robust security measures to prevent recurrence. Should any further information arise that warrants public disclosure, we will provide updates in a timely manner.